

RELEASE NOTES

HYCU OBM Management Pack for Citrix

Version: 3.1

Product release date: November 2019

Document release date: November 2019



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Announcements

Refer to these Release Notes for the important technical information that is not included in other printed materials or online.

What is new in this release

The Citrix MP version 3.1 provides the following important enhancements and features:

- Citrix product names updated according to recent Citrix product rebranding
- Added support for:
 - Operations Bridge Monitor (OBM) versions: 10.71, 10.80
 - Operations Agent versions (OA) versions: 12.10, 12.11
 - Citrix Virtual Apps and Desktops (CVAD) versions 1811, 1903, 1906, 1909
 - Citrix Provisioning (CPVS) versions: 1811, 1903, 1906, 1909
 - Citrix StoreFront (SF) versions: 1811, 1903, 1906, 1909
 - Citrix Licensing (CLS) versions: 11.16
- Updated OBM MP for Citrix policies, aspects, template groups, tools, and dashboards
- Added policy auto-deployment feature
- Introducing OBM server local instrumentation directory
- Improved discovery of Citrix environment and error handling

Compatibility and installation requirements

For information about the installation requirements and compatibility with other products, see the *Citrix MP Support Matrix*.

You can find installation information in the *Citrix MP User Guide*:

- Before the Citrix MP installation: on the product installation depot.
- After the Citrix MP installation:

Windows: %ProgramData%\HP\HP BTO Software\shared\SPI-Share\ctxspi

Linux: /var/opt/0V/shared/SPI-Share/ctxspi

Known issues

The following is a list of known issues in this product release:

Log file not found message when deploying Base aspect

When deploying a Base aspect the following error messages displays: Log file not found

...

Discovery error: The file 'C:/ProgramData/HP/HP BTO Software/ctxspi/data/CTX_Service_Discovery.xml' used in policy CTX-DiscoveryRead (of type xmltopo) does not exist ! (0pC30-3910) « can be ignored as it comes right before discovery is done for the first time

The error log file: Cannot open file C:\ProgramData\HP\HP BTO Software\ctxspi\log\CTX_Log.log.

System Error Number: 2 (2) - The system cannot find the file specified.

Description:

As a Base aspect is deployed before Installation tool is run, the log file does not exist yet.

Solution:

Ignore the error.

Error messages on CPVS servers

On PVS servers the following errors may occur in the ctx\log.log file:

2016-12-06T02:50:03 CTX_Monitors.pl 3628 INF Running feature/monitor pvschknetworktraffic/CTX-CPVSChkNetworkTraffic.

2016-12-06T02:50:23 CTX_Monitors.pl 3628 ERR WSMAN connection to 'localhost' returned error: OLE exception from "Session":

The WS-Management service cannot complete the operation within the time specified in OperationTimeout.

Win32::OLE(0.1712) error 0x80338029
in METHOD/PROPERTYGET "Get".

2016-12-06T02:50:23 CTX_Monitors.pl 3628 WRN Connection to machine

```
'localhost' failed.  
2016-12-06T02:50:23 CTX_Monitors.pl 3628 ERR Could not connect to machine to  
gather performance information.
```

Description:

This error occurs due to the OS timeout setting of Wsman and is considered a normal behavior.

Solution:

To increase timeout to Wsman change setting in the operating system registry on the node:

```
HKEY_LOCAL_MACHINE/SOFTWARE/ComTrade/Provisioning Services  
SPI/wsmanSessionTimeout (in seconds)
```

License check policies report a missing license

A missing license is reported, when the license check policies are assigned to the VDA Machine Monitor node.

Description

As the VDA Monitor Agent does not require Citrix MP license, the license check policies are not applicable for such node.

Solution

You can delete the CTX-Lic0pcMsg policy from the VDA Monitor Agent node as follows:

1. Log in to the OBM Administration Console as administrator.
2. Switch to the Node View by selecting **Administration > Setup and Maintenance > Monitored Nodes**.
3. Expand **Predefined Node Filters** and then click **Monitored Nodes**. A list of the managed nodes displays in the All Nodes pane.
4. Right-click the VDA Monitor Agent managed node and then select **List Assignments for Selected Item....** Right-click **CTX-Lic0pcMsg** and then select **Disable Assignments** or **Delete Assignments**. When deleting the policy, confirm the action by clicking **Yes**.

Citrix MP documentation set

The Citrix MP documentation set includes the following PDF documents that are distributed together with the product:

- *HYCU OBM Management Pack for Citrix User Guide*
- *HYCU OBM Management Pack for Citrix Reference Guide*
- *HYCU OBM Management Pack for Citrix Support Matrix*

- *HYCU OBM Management Pack for Citrix Release Notes*
- *HYCU OBM Management Pack for Citrix Open Source and Third-Party License Agreements*

These documents are also available online at <https://support.hycu.com>.

Provide feedback

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We will be glad to hear from you!

