HYCU

HYCU R-Cloud for Microsoft 365

Private Chat Backup

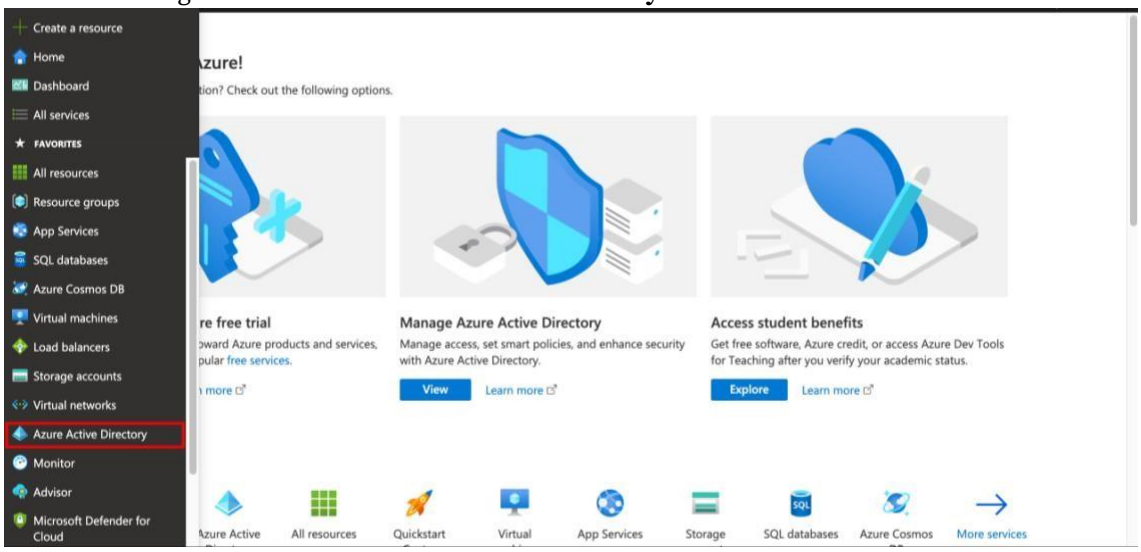
Overview

Due to Microsoft's new billing regulation regarding private chats and the Teams Export API, there are additional steps required to enable access to your private chats for the HYCU R-Cloud for Microsoft 365 backup service:

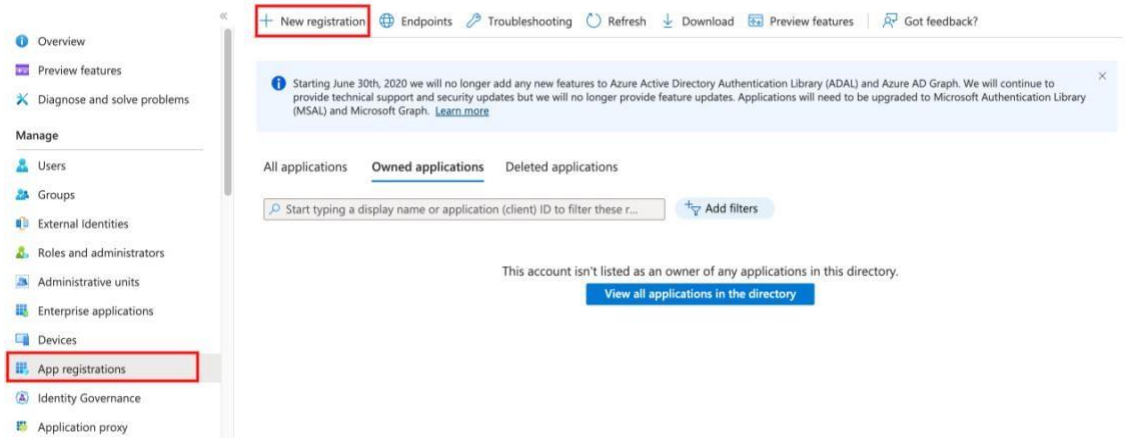
1. Register a new application using Microsoft Azure Portal.
2. Set up the new registered application as it relates to certificates and API permissions.
3. Associate the created application with the Azure billing resource.

Register a new application using Microsoft Azure

1. Go to https://portal.azure.com and sign in using your tenant admin credentials.
2. In the left navigation bar select **Azure Active Directory**.

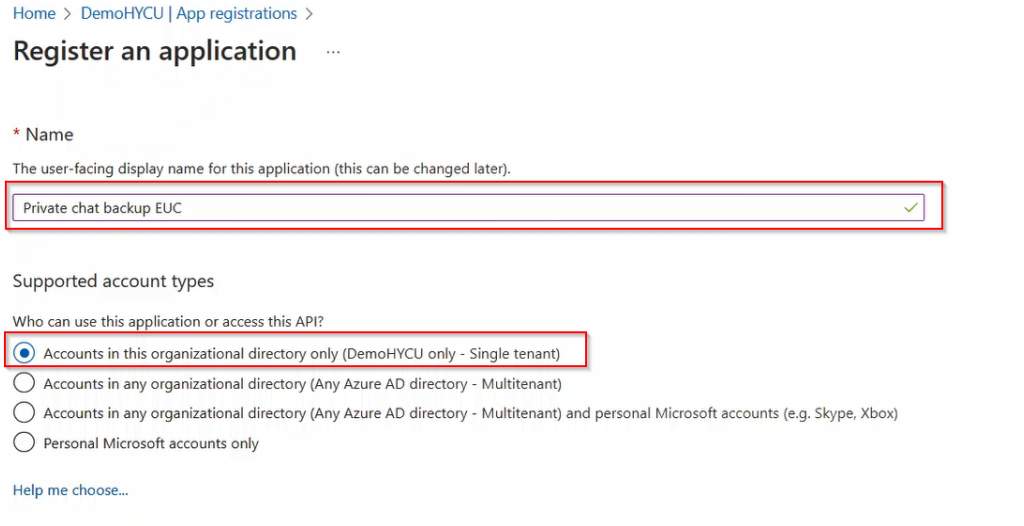


3. Select **App registrations**, and then select **+ New registration**.

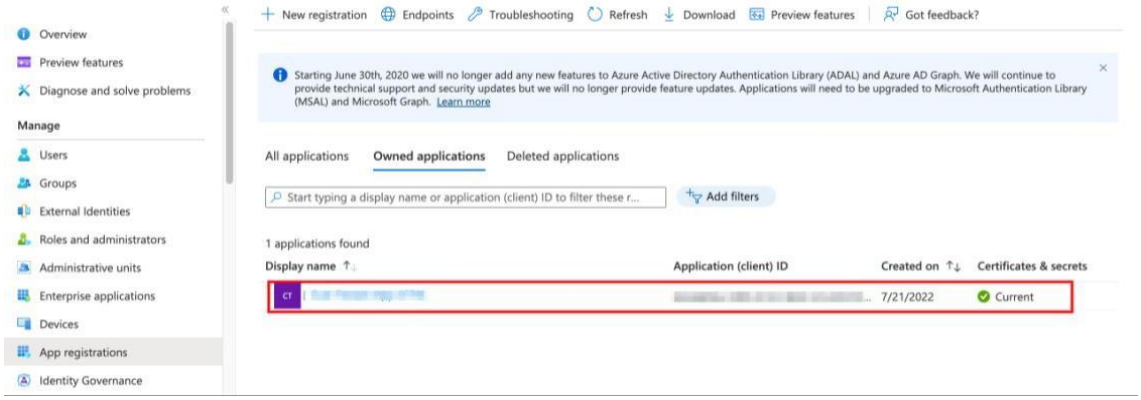


4. Complete the form. You need to fill in two sections:
   a. Name
      Required. Do not leave this space empty.
   b. Supported account types
      We recommend choosing the first option (Single tenant), which makes it easier to comply with Microsoft's Access Policies.

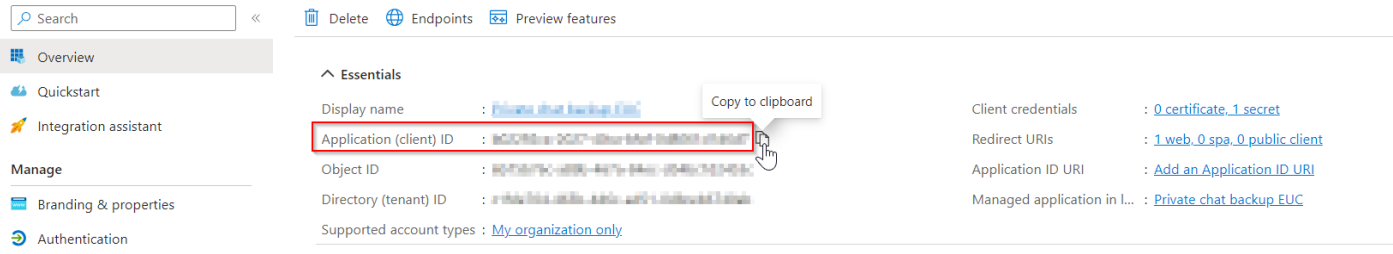
c. Click **Register**.



5. When the registration is completed, your application is displayed in the list.



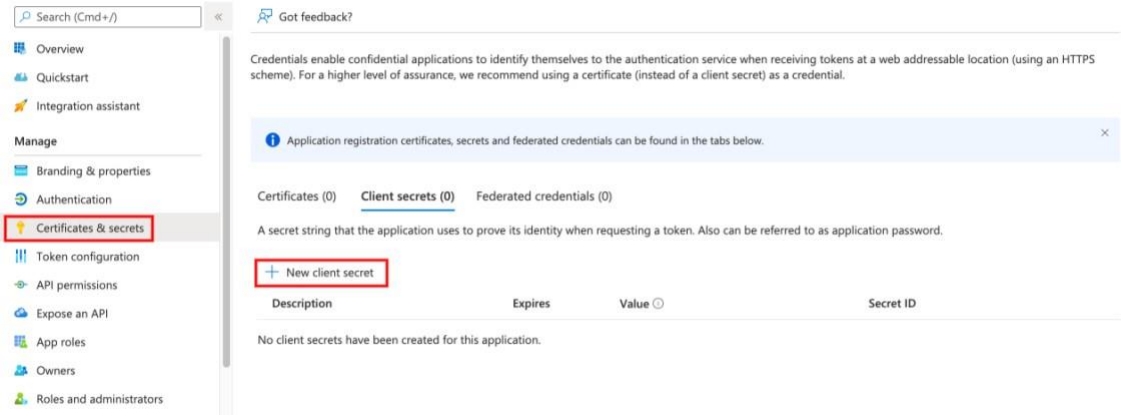
6. Select the newly registered application. Copy the Application (client) ID by hovering the cursor over the items to display a copy button to save it or paste it to our portal as the Application ID.



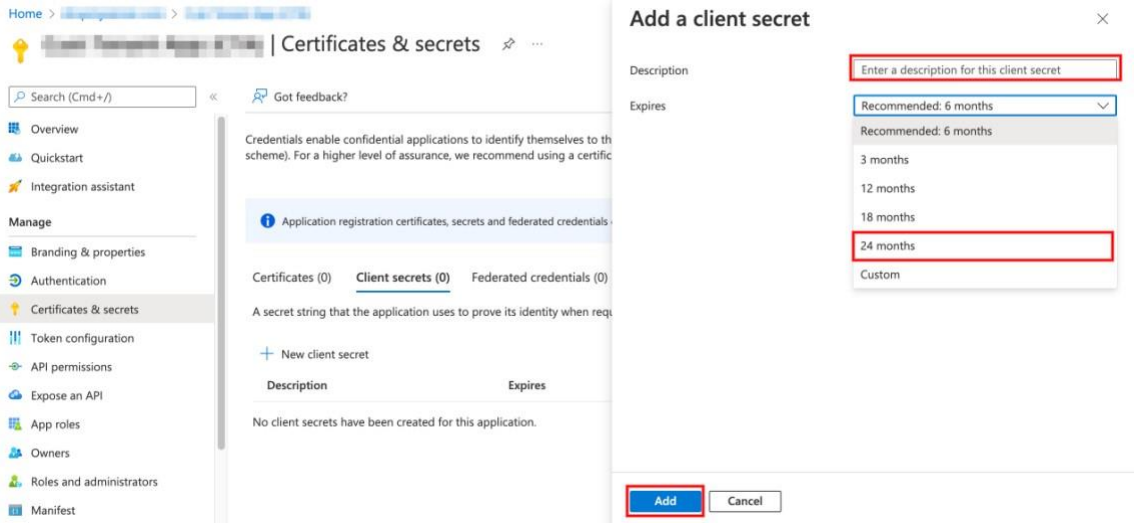
Set up the registered application

1. Select the registered application.

2. Select **Certificates & secrets**, and then select **+ New client secret**.

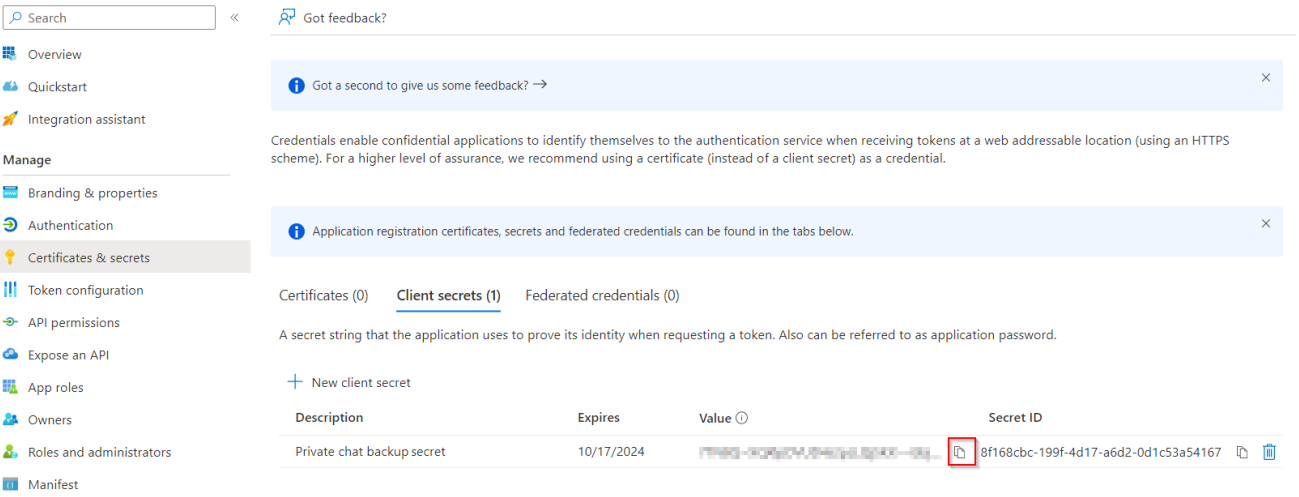


3. Input the description, set the expiration to 24 months, and then click **Add**.

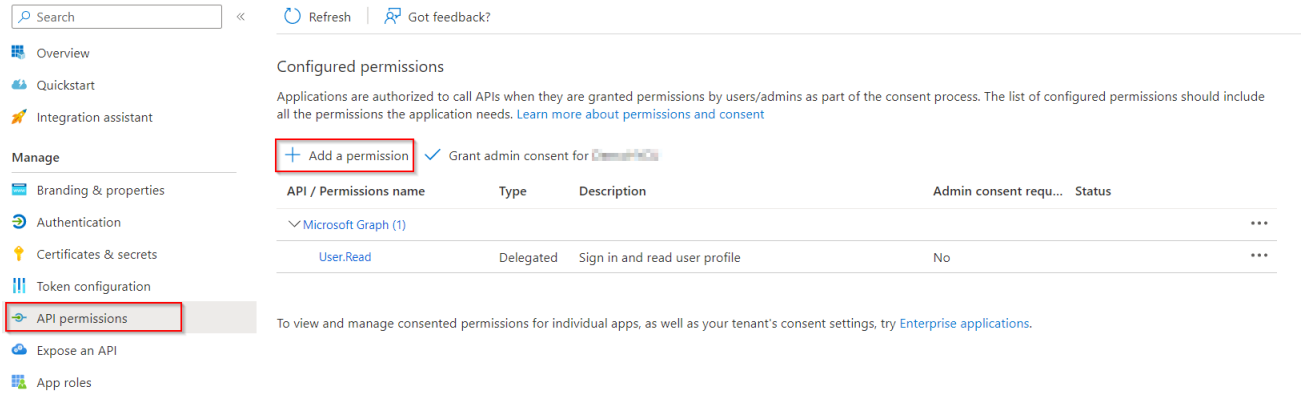


4. Once added, immediately copy the value, and save it or paste it to our portal as the application secret code.

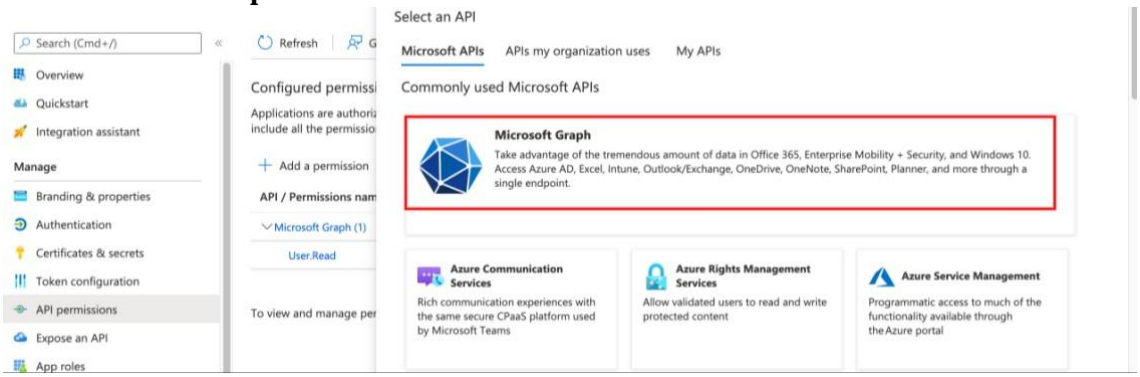
> Note Microsoft Azure will only allow you to copy the value immediately after creation. *After you leave the page*, it can no longer be copied, and the full value is hidden. You can however create a new secret later.



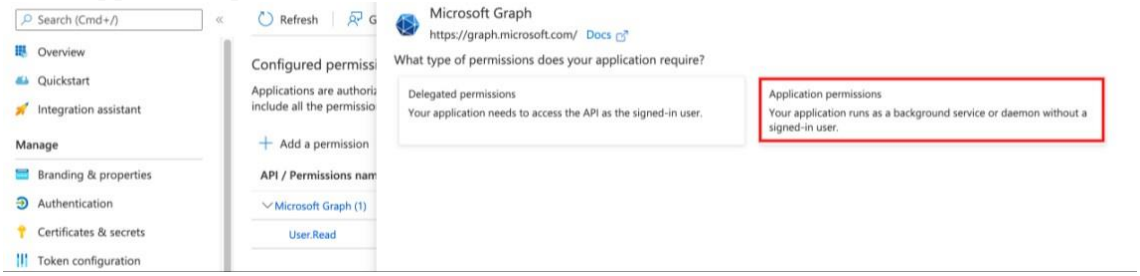
5. Select **API permissions**, and then click **+ Add a permission**.



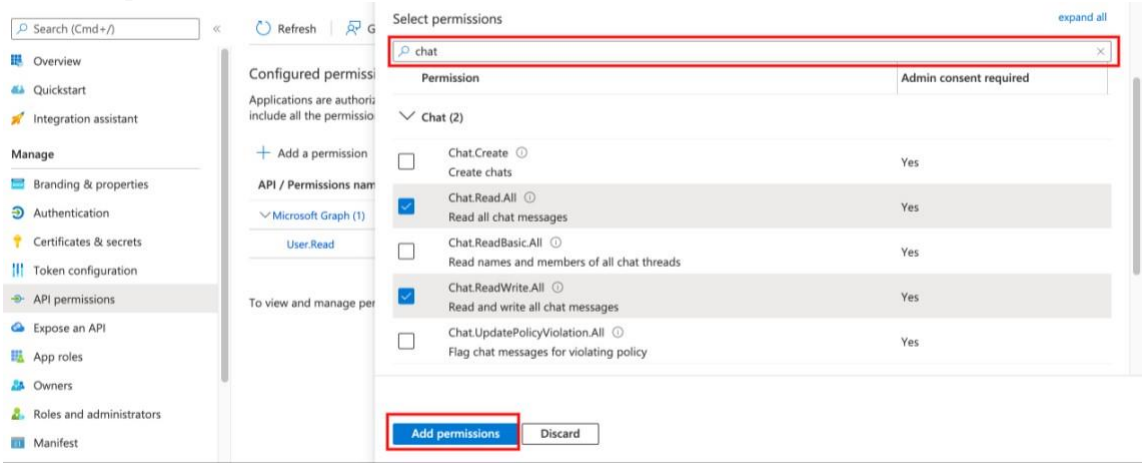
6. Select **Microsoft Graph**.



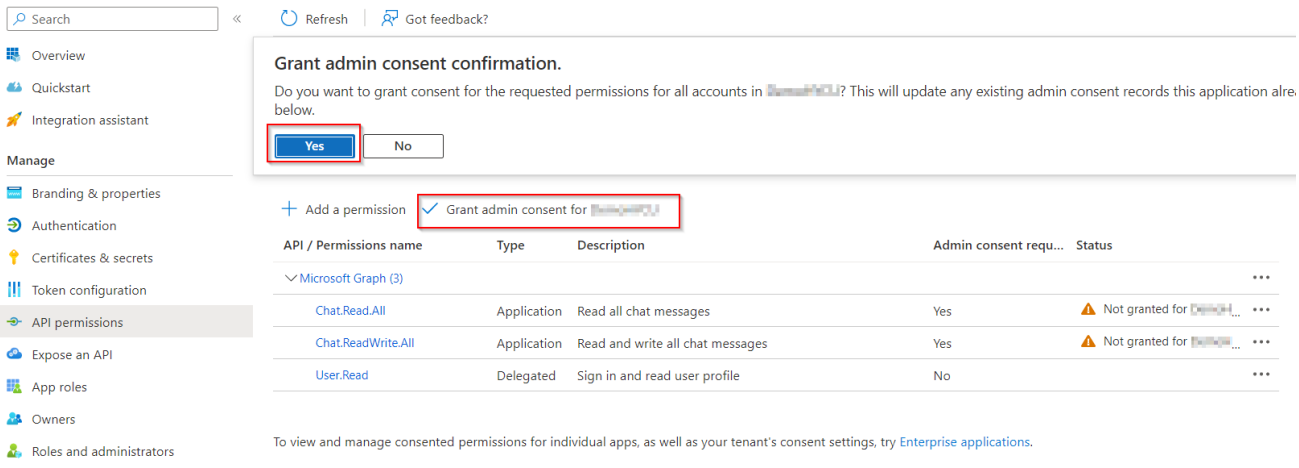
7. Select **Application permissions**.



8. In the search field, type 'chat', and then select **Chat.Read.All** and **Chat.ReadWrite.All**. Click **Add permissions**.



9. Select **Grant admin consent for <*domain*>,** and then click **Yes** to confirm.

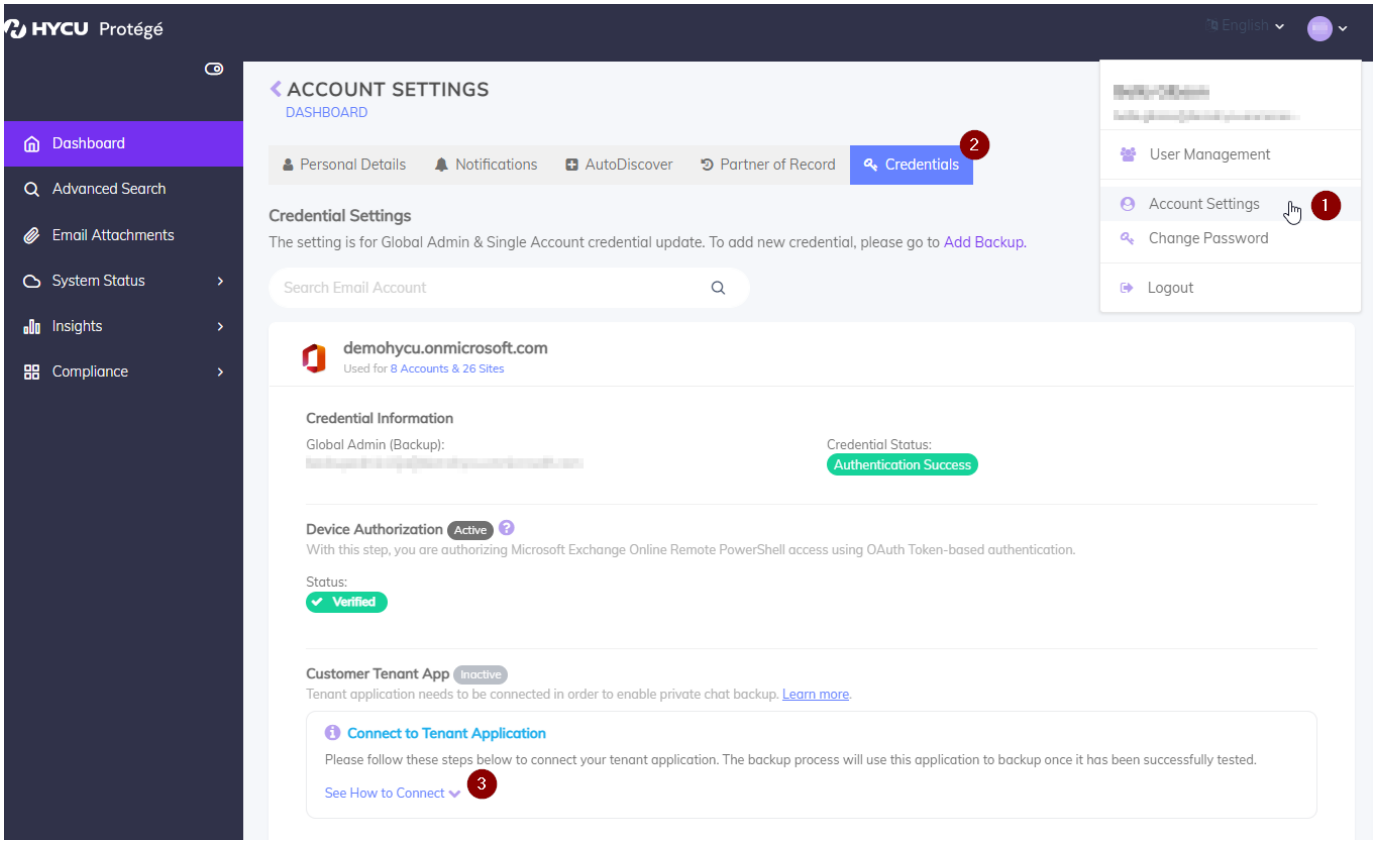


Associate the application with Azure billing

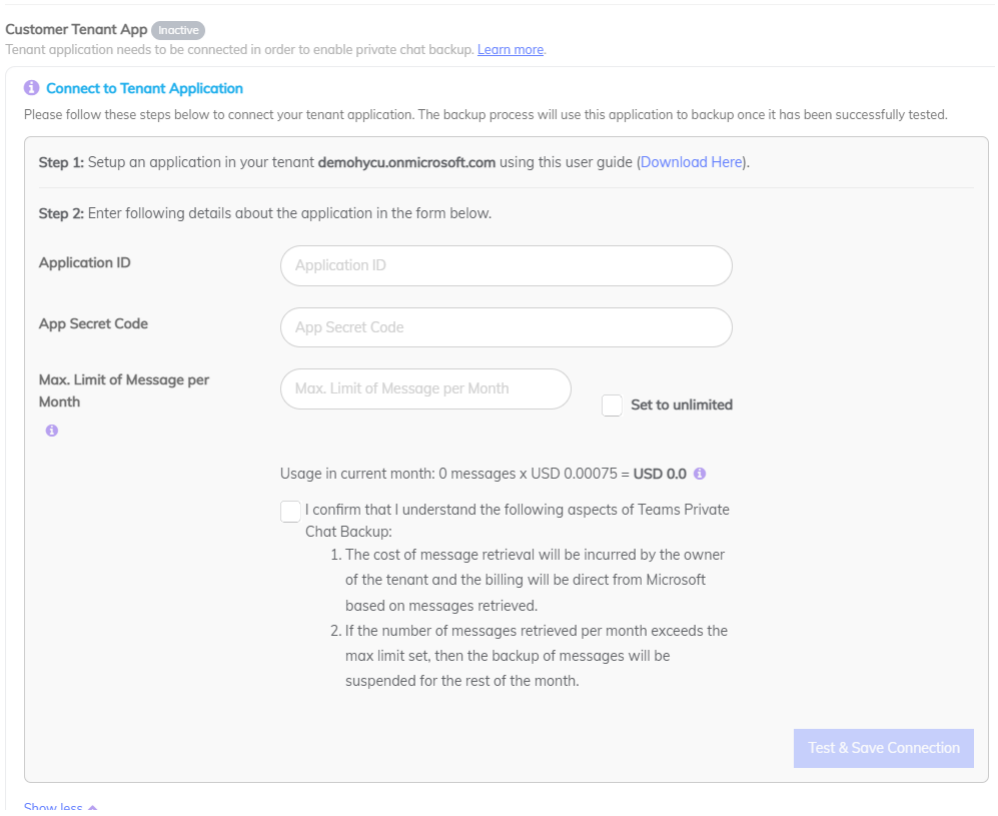
To associate the created application with the Azure billing resource, please follow the Microsoft instructions. See Enable metered APIs and services in Microsoft Graph - Microsoft Graph | Microsoft Learn.

Configure Private Chat backup in HYCU R-Cloud for Microsoft 365

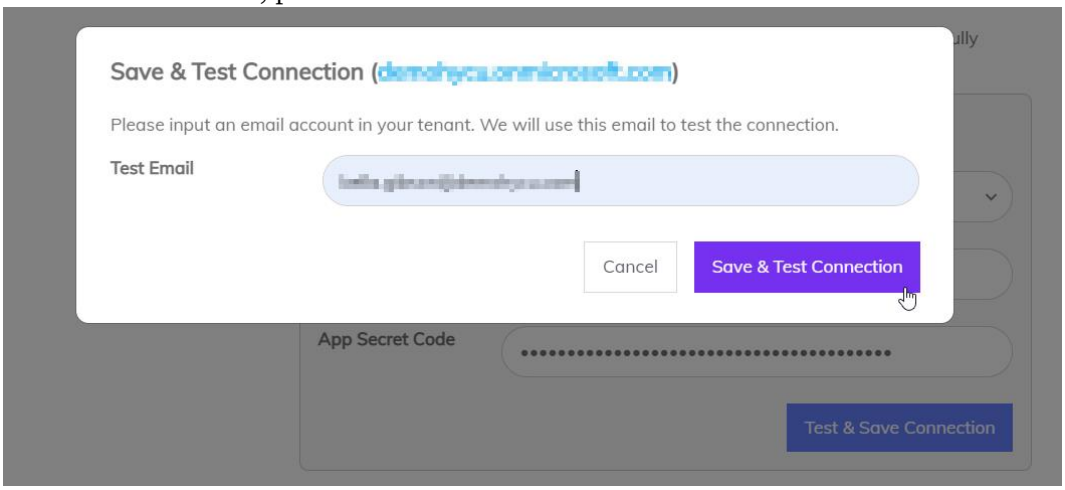
1. Sign in to HYCU R-Cloud for Microsoft 365, go to **Account Settings**, select the **Credentials** tab, and expand the **Customer Tenant App**.



2. Do the following:
   a. Enter the Application ID and the value for the application client secret.
   b. *Optional.* Set the monthly limit for the number of the messages to be backed up.
   c. Select the check box to confirm that you understand the incurred costs and the limits set, and then click **Test & Save Connection**.



3. To test the connection, provide an email account in the tenant and click **Save & Test Connection**.

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